# workforce & technology center

Shaping Careers and Futures in Maryland

# **Employment Services**

**Employment Services** provides support to graduates from WTC Training programs, and to other individuals referred by a DORS Counselor, who are ready for job searching. Employment Specialists carefully evaluate both the prospective employee and the job at-hand to ensure that each person's skills and abilities are matched to the specific employer's needs.

### **Services Include:**

- Job search assistance
- Cover letter & Resume development
- Interviewing skills preparation
- Career search skills
- Business etiquette training
- Networking & job development
- Education on how to disclose disabilities & request accommodations

### **WTC Recruiting & Interviewing**

- Arrange internship opportunities across the state to provide career exploration & on-the-job experiences
- Create customized trainings to explore/develop personal training interests and address an individual's unique skills
- Work with employers to schedule recruitment events and interviewing opportunities with students and field referrals
- Provide information on financial incentives to MD businesses, including on-the-job training (OJTs), wage reimbursements; and city, state and federal tax credit assistance

## **Job Supports & Consulting Services**

Success at work may be supported by on-the-job skills training, educating employers on accommodations and disabilities, on-going communication with the supervisor, and developing of effective communication strategies. We work closely with the consumers' Field Counselors to discuss if Job Coaching supports are needed.

# **WTC Employment Services partners include:**

**Target** Pep Boys Coca Cola Amazon Mr. Tire Manor Care Universal Protection Services Genesis HealthCare Baltimore County Public Schools Lexus of Silver Spring University Of MD Medical Center Enterprise Rent-A-Car









The Workforce & Technology Center (WTC) is a program of the **Division of** Rehabilitation Services (DORS). 2301 Argonne Drive Baltimore, MD 21218